

# Frequently Asked Questions

## Do we run sales?

We offer the guaranteed lowest price every day. If you ever find the identical merchandise for a lower price, just show us a written estimate or an advertisement and we'll gladly refund the difference. That includes websites that can't install or service what they sell.

## How long have we been in business?

Over 35 years! In 1980 we started as a mattress store, and became a kids specialist in 1996. Ask your friends and neighbors about us.

## Are we a chain or franchise?

We are a single store, family owned and operated business. Paul and Phil Kantor are always available to help you.

## How long does delivery take once I place my order?

Deliveries typically take between 2-4 weeks from time of order. Some things take a little less time, some take a little more.

## Do you charge for delivery and set up?

Yes, we do. Our delivery fee includes professional installation and a one year in-home service guarantee. We also take away all of the packing materials. Our normal delivery area includes Nassau, Suffolk and the 5 boroughs. Ask your salesperson about other areas that we deliver to for an additional fee.

As a special service to our customers (and for an additional fee), we can arrange for a team of service people to visit your home a day or two prior to delivery to take apart the existing bed and furniture and move it out of the way. This is a great option for people who are unable to remove the existing furniture in the room.

## What days do we deliver?

We deliver Tuesday through Saturday, but some items are not delivered on weekends. Your location may restrict delivery day as well.

## Do you let me know what time delivery will be?

### Do I need to be home the whole day?

We will call you the day before with a 3 hour window and if requested will call you 1/2 hour before arrival.

## Do we sell mattresses?

Yes. We specialize in low profile, high quality mattresses for all types of kids beds. We have organic mattresses, memory foam, natural latex and traditional innerspring.

## Are mattresses included in the price?

Mattresses are sold separately.

## Where is your furniture made?

Over half of our furniture is manufactured in the USA. The rest comes from South America and Asia.

## What if it doesn't fit?

Depending on what you purchased, we will take it back for store credit and let you pick something else. There will be a restocking fee.

## Will you come to my house to measure?

Sure thing! A non-refundable deposit is required and it will be applied to your purchase.

## Are our sales people commissioned?

No. That isn't the best way to help our customers. We don't use high pressure tactics.

## Do we offer financing?

We offer interest free financing through Synchrony Financial. Subject to credit approval

## Do we take credit cards?

We accept MC, VISA, Discover, AMEX.

## How can I pay a COD if I have one?

Cash or certified bank check to the installers.

## Can I pick up my furniture?

Only floor samples are available to be picked up at the showroom.

## Does your furniture come in different colors and sizes?

Yes!! Ask us! We offer so many options.

the **bedroomsource**

# Contemporary Collection

- ☞ Made right here on Long Island
- ☞ Delivered and installed in your home in about 6 weeks
- ☞ Choose from many laminates by Formica®, WilsonArt® and Pionite®
- ☞ Choose the shape of the top: Cascading, 1" Rounded and 1 1/2" Rounded
- ☞ Choose the drawer fronts: Square or Rounded
- ☞ Choose Drawer Pulls or a Concealed Finger Groove
- ☞ Choose from many standard sizes or let us customize it to fit your space
- ☞ Baseboard notches available on all items
- ☞ Many standards sizes; Piece selection is varied to fit in most room dimensions
- ☞ Custom sizes available; Pieces can be reduced or enlarged to maximum use of space and fit tight corners

the **bedroomsource**  
kids★teen

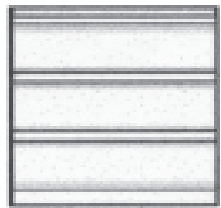
visit our website [www.bedroomsource.com](http://www.bedroomsource.com)

## Our Price Guarantee

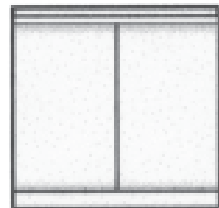
We're confident that our everyday prices are the lowest. If you ever find the identical merchandise for a lower price, just show us a written estimate or an advertisement and we'll gladly refund the difference.

## Our 1 YEAR Service

When we professionally deliver and install your furniture, we've got you covered with a free 1 year in-home service guarantee. We'll fix any manufacturers defects at no cost to you for one year from date of delivery.



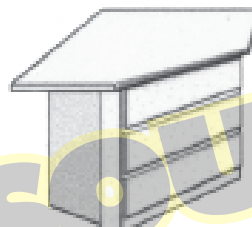
**3 Drawer Chest**  
24W x 19D x 30H  
30W x 19D x 30H  
36W x 19D x 30H



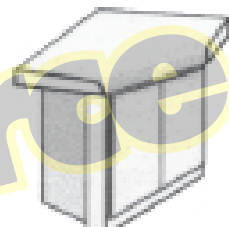
**2 Door Chest**  
24W x 19D x 30H  
30W x 19D x 30H  
36W x 19D x 30H



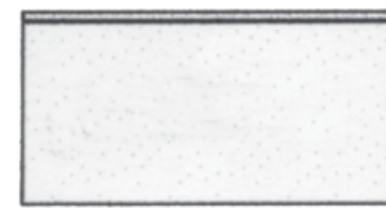
**TV Stand**  
30W x 19D x 30H  
30W x 24D x 30H



**Corner 3 Drawer**  
36W x 36D x 30H



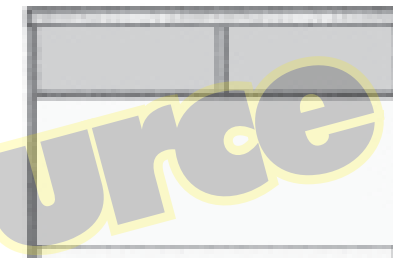
**Corner 2 Door**  
36W x 36D x 30H



**Panel Headboard**  
Twin - 42W x 5D x 30H  
Full - 57W x 5D x 30H  
Also Available 10" Deep



**Lift-Lid Storage Headboard**  
Twin - 42W x 10D x 30H  
Full - 57W x 10D x 30H



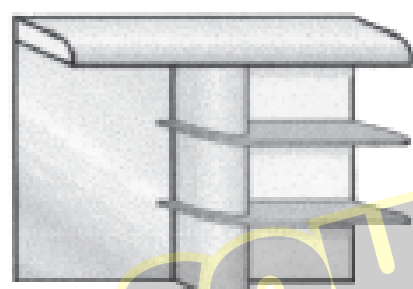
**Bookcase Headboard**  
Twin - 42W x 12D x 43H  
Full - 57W x 12D x 43H



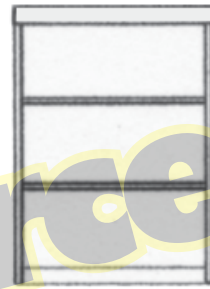
**Mirror with Light**  
30W x 12D x 48H  
36W x 12D x 48H



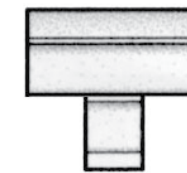
**Mirror with 2 Light**  
48W x 12D x 48H  
60W x 12D x 48H  
72W x 12D x 48H



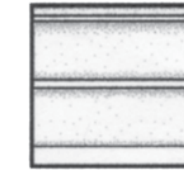
**Combo Hutch Mirror**  
Specify Left or Right  
60W x 12D x 48H  
72W x 12D x 48H



**HUTCHES**  
24W x 12D x 48H  
30W x 12D x 48H  
36W x 12D x 48H

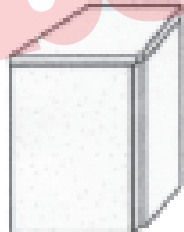


**1 Drawer On Column**  
Needs extended headboard  
18W x 19D x 21H

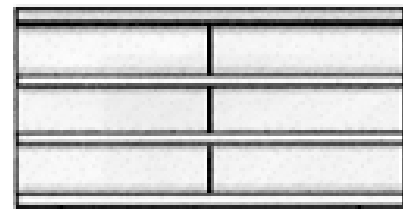


**2 Drawer Night Table**  
24W x 19D x 21H

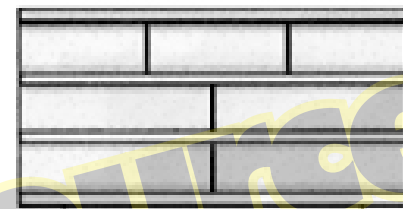
**BOOKCASES**  
STANDARD WIDTHS (inches)  
24, 30, 36  
X  
STANDARD HEIGHTS (inches)  
24, 30, 36, 48, 60, 72, 84  
X  
STANDARD DEPTH (12 inches)  
Specify Fixed or Adjustable Shelves



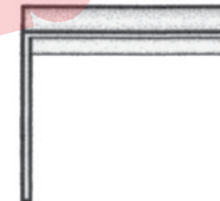
**Lift-Lid Corner Filler**  
22W x 22D x 30H  
Available without Lift-Lid



**6 Drawer Dresser**  
48W x 19D x 30H  
60W x 19D x 30H  
72W x 19D x 30H

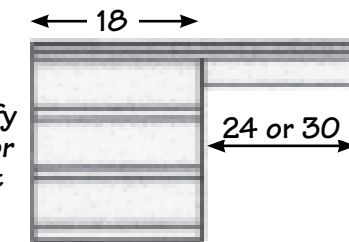


**7 Drawer Dresser**  
60W x 19D x 30H  
72W x 19D x 30H  
Also Available 34H

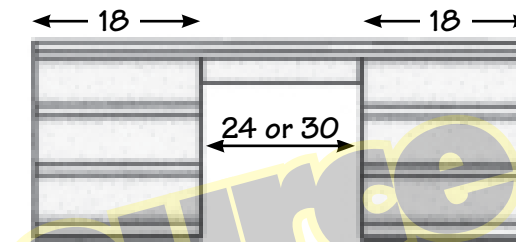


**Writing Desk w/Pencil Drawer**  
30W x 19D x 30H 36W x 19D x 30H  
30W x 24D x 30H 36W x 24D x 30H

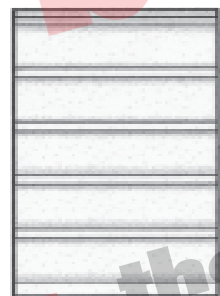
Specify  
Left or  
Right



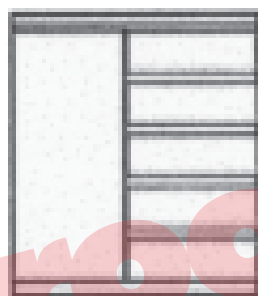
**Desk w/3 Drawers**  
42W x 19D x 30H 48W x 19D x 30H  
42W x 24D x 30H 48W x 24D x 30H



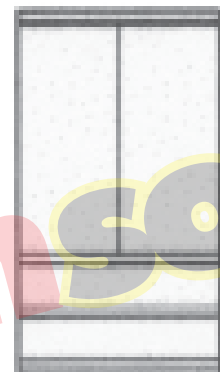
**Desk w/6 Drawers & Pencil**  
60W x 19D x 30H 66W x 19D x 30H  
60W x 24D x 30H 66W x 24D x 30H



**5 Drawer Chest**  
24W x 19D x 48H  
30W x 19D x 48H  
36W x 19D x 48H



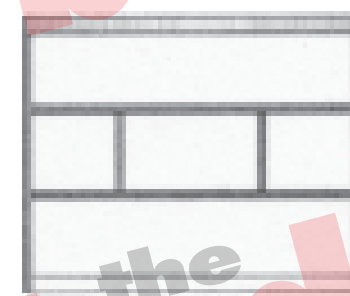
**Armoire**  
1 Door/5 Drawer  
39W x 19D x 48H



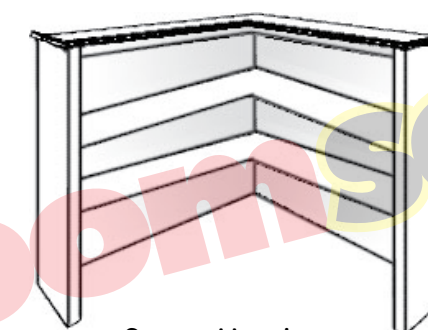
**2 Drawer Armoire**  
30W x 19D x 66H  
36W x 19D x 66H



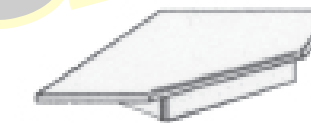
**3 Drawer Armoire**  
30W x 19D x 78H  
36W x 19D x 78H



**Hutch w/2 Shelves**  
48W x 12D x 48H  
60W x 12D x 48H



**Corner Hutch**  
36W x 36D x 48H



**Corner  
Connecting Desk**  
36W x 36D x 30H